

FY 2009 ENTERPRISE SERVICES RATES

Department of Technology Services	FY 2009 Approved Rate	FY 2009 Unit
Wide Area Network (WAN)		
Network Services (NEW Enterprise)	44.00	Device / month
Security (NEW Enterprise)	8.00	Device / month
ISDN Remote Access	247.00	Device / month
ISDN Remote Access Cost Charge	Cost + 8%	
Wiring Design and Consulting	85.00	Hour
Wiring Materials Charge	Cost + 10%	
DSL Remote Access	90.00	Device / month
DSL Remote Access Cost Charge	Cost + 8%	
Desktop Management		
Desktop / Service Desk (NEW Enterprise)	63.00	Device / month
Equipment Maintenance Costs (EIS)	Cost + 10%	
Software Resale (MLA)	Cost + 6%	
Desktop Shared Equipment (Capital, PRC, ORC)	20.00	Device / month
PDA GroupWise Synchronization	11.00	Device / month
Telecommunications		
Phone Tech Labor Telephony	55.00	Hour
Phone Tech Labor Network	110.00	Hour
Voice Monthly Service (URATE)	24.50	Dial Tone / month
Other Voice Services	Cost + 8%	
Voice Mail	3.00	Mailbox / month
Auto Attendant	Cost + 8%	
Call Management System	Cost + 8%	
Long Distance Service	0.04	Per minute
International Long Distance	Cost + 10%	
Long Distance Service Access Charge	1.00	Unit / month
1-800 Service - Advanced Features	Cost + 10%	
1-800 Service per Minute	0.04	Per minute
Video Conference IP Connection Charge	0.00	Month
Video Conference Room Set up Charge	50.00	Connection
Video Conference ISDN Charge	40.00	Hour
Video Conference Bridge Charge	40.00	Hour
Video Conferencing Other	Cost + 10%	
Print		
High Speed Laser Printing	0.033	Image
Other Print Services	Cost + 10%	
Hosting		
Server Administration (New Enterprise)	275.00	OS / month
Application Hosting on DTS Provided Equipment	300.00	Month
Data Center Rack Space	380.00	Month
Actuate Reporting	0.17	Report / View
Managed Web Hosting (Static)	30.00	Month
Shared Application Hosting – Open Source	59.00	Month

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<u>Database Services</u>		
Database Hosting Consulting	70.00	Per Hour
Database Hosting Oracle Shared (Linux) - 0 to 2 GB	200.00	Month
Database Hosting Oracle (Shared Linux) - Each additional 2 GB	160.00	Month
Shared Citrix Services	SBA	
MS Sequel Server - 0 to 2 GB	100.00	Month
MS Sequel Server - Each additional 2 GB	75.00	Month
<u>Mainframe Computing</u>		
Mainframe Charges	Subscription (See Table)	Month
Mainframe Consulting Charge	70.00	Hour
<u>Storage Services</u>		
Qualified Dedicated Storage	0.00030	MB / month
Disk Storage - Mainframe	0.00700	MB / month
Mainframe Tape (Including migrated)	0.00150	MB / month
Backup & Restore Services	0.00050	MB / month
Open Systems Storage	0.00052	MB / month
Open Systems Storage high availability	0.00060	MB / month
<u>Misc</u>		
<u>Application Maintenance (New Enterprise)</u>	70.00	Hour
Training Room Rental	100.00	Per day
Half Day Training (New)	35 / seat	Seat
Full Day Training (New)	70 / seat	Seat
Custom Course Development (New)	50 / hr	Hour
Online Course (New)	20 / class	Class
Administrative Training Scheduling (New)	2 / day per student	Day
Project Management	95.00	Hour
DTS Consulting Charge	75.00	Hour
Business Consulting	SBA	
Engineering and Innovation	70.00	Hour
<u>AGRC</u>		
Regular Plots (AGRC)	6.00	Per Foot
Mylar Plots (AGRC)	8.00	Per Foot
GIT Training (AGRC)	175.00	Hour
GIT Data Support (AGRC)	36.00	Hour
GIT Professional Labor (AGRC)	73.00	Hour
Utah Reference Network GPS Service Rate (New)	300 Yr	Subscription
<u>Wireless Services</u>		
Microwave Maintenance Labor	90.00	Hour
Tower Labor	100.00	Hour
Radio Repair Labor	70.00	Hour
Install Bay Labor	50.00	Hour
Contract Maintenance Console	8.00	Ch/Position
Parts	Cost	
Misc. Data Circuits	Cost + 10%	
Mobile Data Network Monthly Connection	15.00	Month
State Radio Connection (SRS / LES)	14.69	Radio / month
Communiation Sites	SBA	

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<u>Microwave Services</u>		
T1	11.37	Mile
Tail Circuits	Cost + 10%	
T1 Installation	1,263.88	Per Tail Circuit
Two Wire Analog	31.60	Card
Two Wire Analog	0.76	Per Mile
Two Wire Analog	12.64	Segment Bridge
Four Wire Analog	63.19	Card
Four Wire Analog	0.76	Per Mile
Four Wire Analog	12.64	Segment Bridge
6K Data Circuit	63.19	Card
56K Data Circuit	0.76	Per Mile
112K Data Circuit	63.19	Card
112K Data Circuit	0.76	Per Mile
Microwave Circuit Installation Charge	631.94	Per Install